



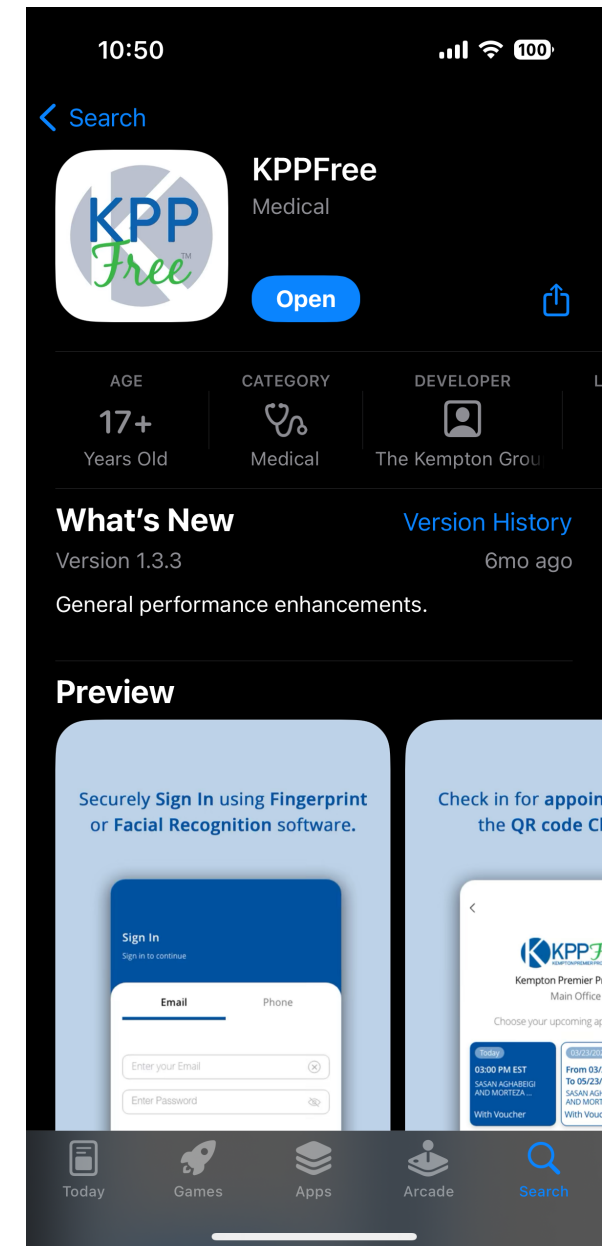
Kempton
Premier Providers

KPPFree Mobile App
How to Register

A step-by-step guide

Step 1

- Go to the Apple Store or Google Play Store and search “KPPFree” and download the KPPFree app.
- If you already have the app downloaded, you do not need to do this and can open the app.



Step 2

- Open the app and select “Sign Up” from the bottom of the screen.

10:38

Sign In

Sign in to continue

Email Phone

Enter your Email

Enter Password

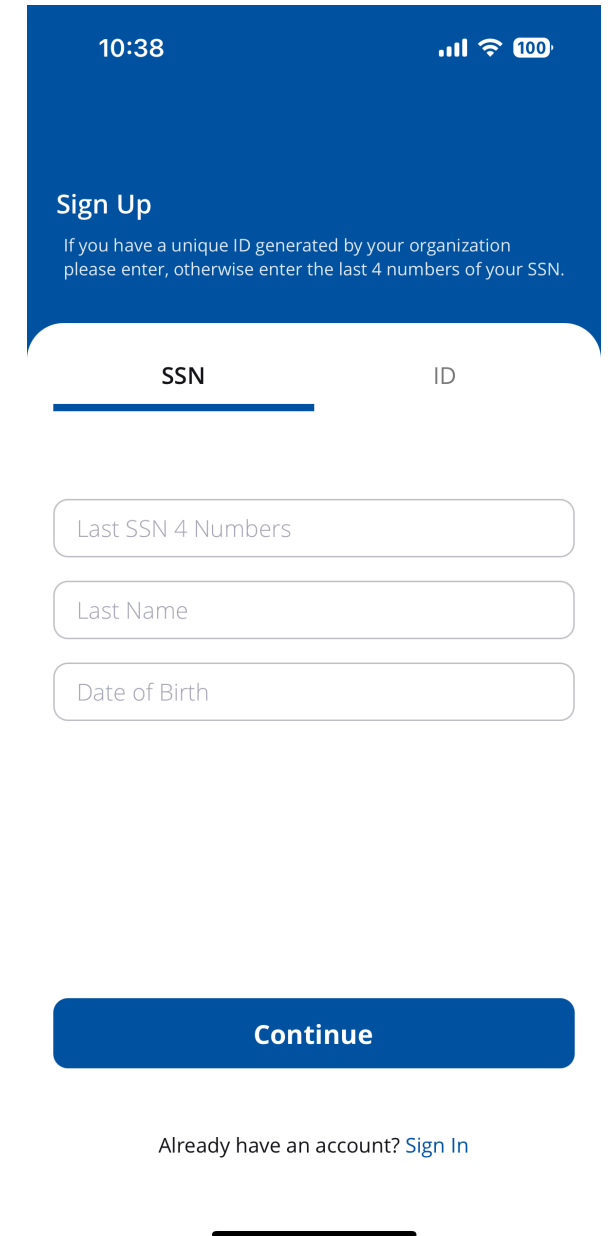
Forgot Password?

Sign In

Don't have an account? [Sign Up](#)


Step 3

- Next fill out the requested information.
- We recommend you sign up with your Social Security Number (SSN).

A mobile application sign-up screen with a blue header and a white body. The header shows the time 10:38 and battery status 100%. The title 'Sign Up' is in white. Below it, a message in white text says: 'If you have a unique ID generated by your organization please enter, otherwise enter the last 4 numbers of your SSN.' There are two tabs: 'SSN' (selected with a blue underline) and 'ID'. Below the tabs are three input fields: 'Last SSN 4 Numbers', 'Last Name', and 'Date of Birth'. At the bottom is a blue 'Continue' button and a link 'Already have an account? Sign In'.

Step 4

- Once you have filled out the required information select “Continue”.

A mobile application sign-up screen with a blue header. The header contains the time '10:39' and status icons for cellular signal, Wi-Fi, and battery at 100%. Below the header, the title 'Sign Up' is followed by a subtitle: 'If you have a unique ID generated by your organization please enter, otherwise enter the last 4 numbers of your SSN.' There are two tabs: 'SSN' (selected with a blue underline) and 'ID'. Below the tabs are three input fields: the first contains '0000', the second contains 'Doe', and the third contains 'January 10, 1984'. At the bottom is a large blue 'Continue' button. Below the button is a link: 'Already have an account? Sign In'.

10:39

Sign Up

If you have a unique ID generated by your organization please enter, otherwise enter the last 4 numbers of your SSN.

SSN ID

0000

Doe

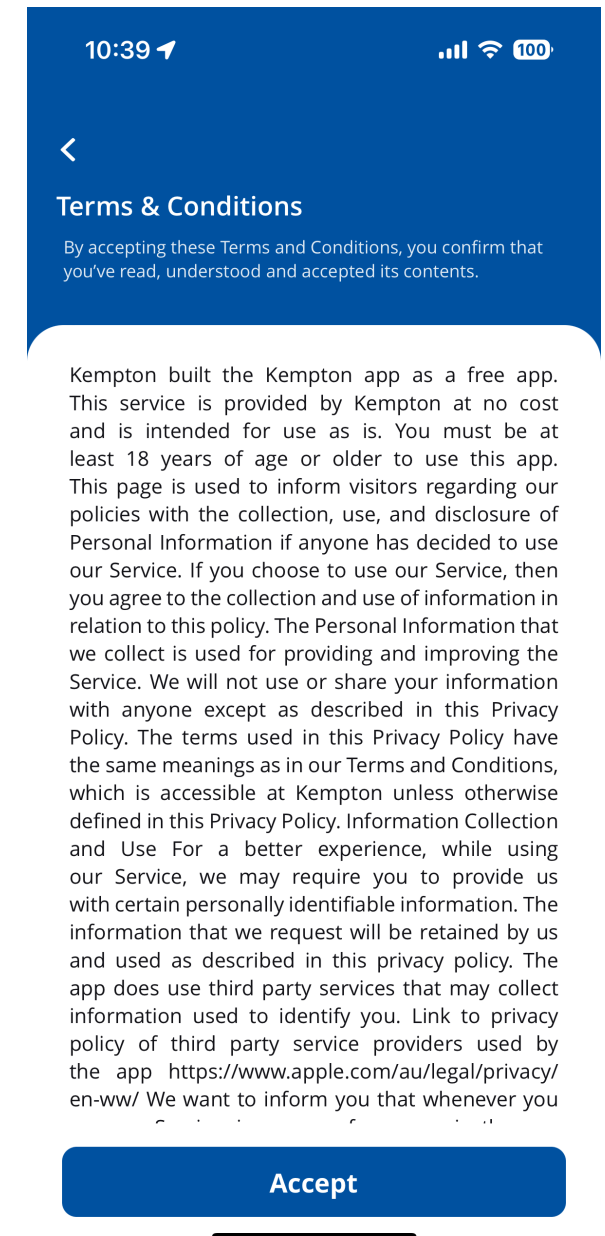
January 10, 1984

Continue

Already have an account? [Sign In](#)

Step 5

- Read through the Terms and Conditions and select “Accept” to accept the terms and conditions and proceed to the next step.



Step 6

- Fill out the requested information. You can sign up with your email address or phone number.
- Make sure your password meets all the requirements listed on this screen.
- If you have previously signed up for the KPPFree app, you can use the same Email/phone number and password.

10:40

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Sign Up

Create an account using your email / phone number!. Make sure your password is easy memorable.

Email Phone

Enter Your Email Address

Password (min 8 characters)

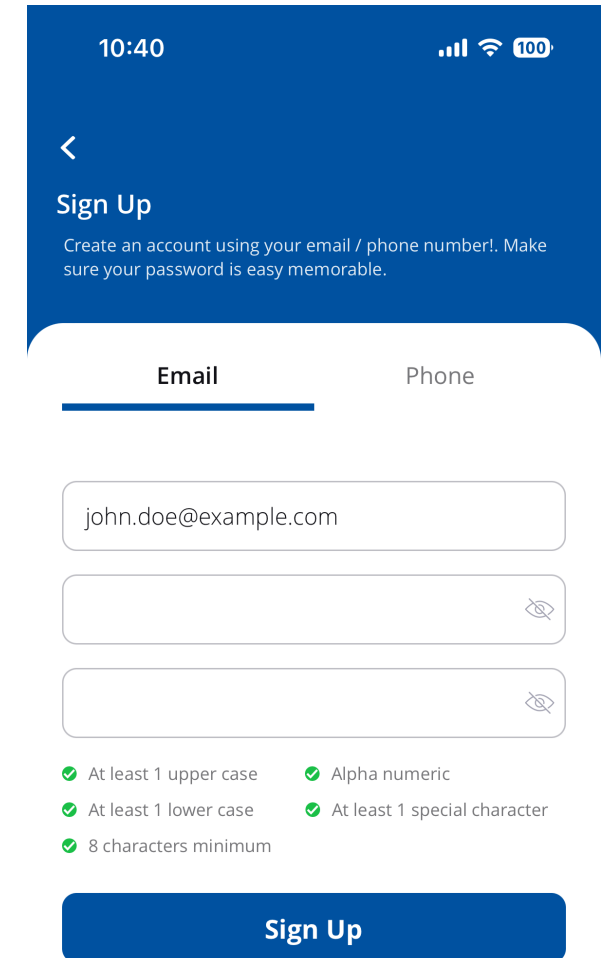
Confirm Password

- At least 1 upper case
- At least 1 lower case
- 8 characters minimum
- Alpha numeric
- At least 1 special character

Sign Up

Step 7

- Once you have filled in the requested information click “Sign Up” at the bottom of the screen.



A mobile app interface for a sign-up screen. The top status bar shows the time 10:40, signal strength, Wi-Fi, and 100% battery. Below the status bar is a blue header with a back arrow and the title "Sign Up". Under the title is a subtitle: "Create an account using your email / phone number!. Make sure your password is easy memorable." Below the header is a white form area with two tabs: "Email" (selected) and "Phone". The "Email" tab has a text input field containing "john.doe@example.com". Below the email field are two password input fields, each with a toggle icon (an eye with a slash) on the right. Below the password fields are four green checkmarks indicating password requirements: "At least 1 upper case", "At least 1 lower case", "8 characters minimum", "Alpha numeric", and "At least 1 special character". At the bottom of the form is a blue button labeled "Sign Up".

10:40

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Sign Up

Create an account using your email / phone number!. Make sure your password is easy memorable.

Email Phone

john.doe@example.com

At least 1 upper case

At least 1 lower case

8 characters minimum

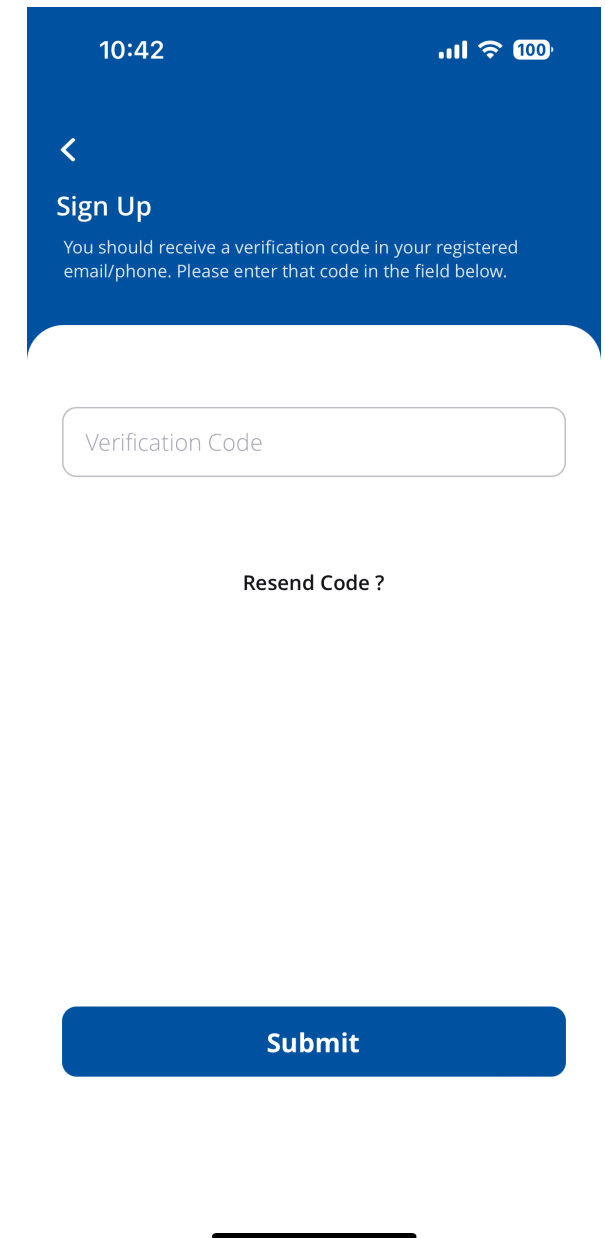
Alpha numeric

At least 1 special character

Sign Up

Step 8

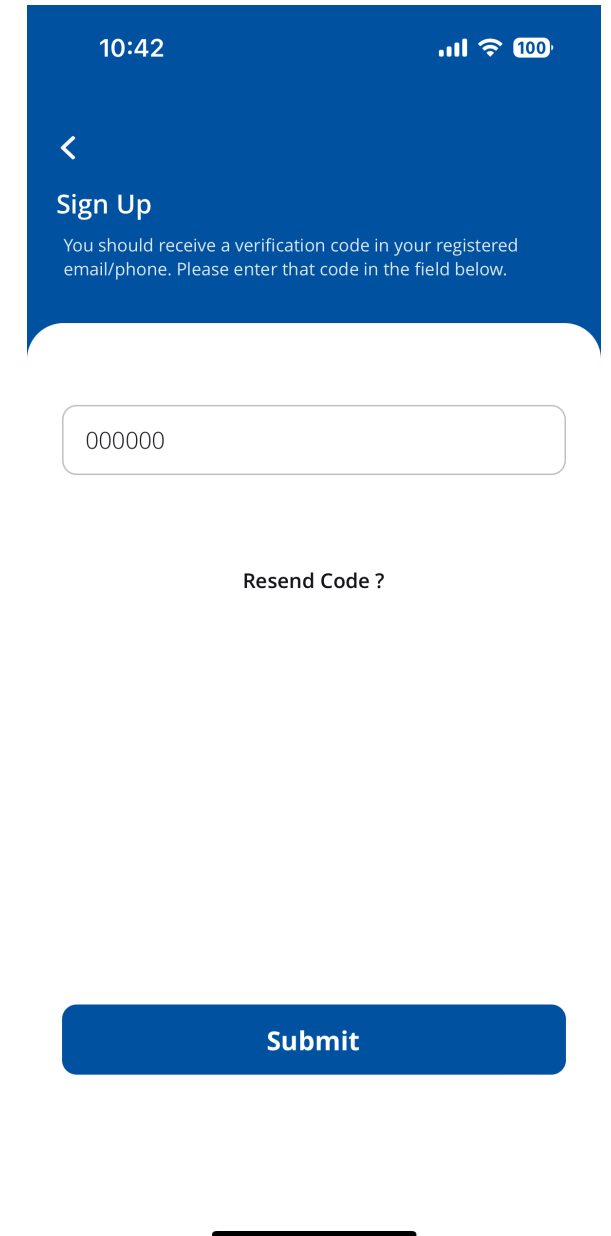
- Next you will receive an email/text message with a six-digit verification code.
- Please enter that code in the box on the screen.



A screenshot of a mobile application interface for the 'Sign Up' process. The top status bar shows the time as 10:42, signal strength, Wi-Fi, and 100% battery. The app's header is blue with a white back arrow and the title 'Sign Up'. Below the title, a message states: 'You should receive a verification code in your registered email/phone. Please enter that code in the field below.' A white text input field with a light blue border is labeled 'Verification Code'. Below the input field is a link that says 'Resend Code ?'. At the bottom of the screen is a large blue button with the text 'Submit' in white. A black horizontal line at the very bottom indicates the home indicator bar of an iPhone.

Step 9

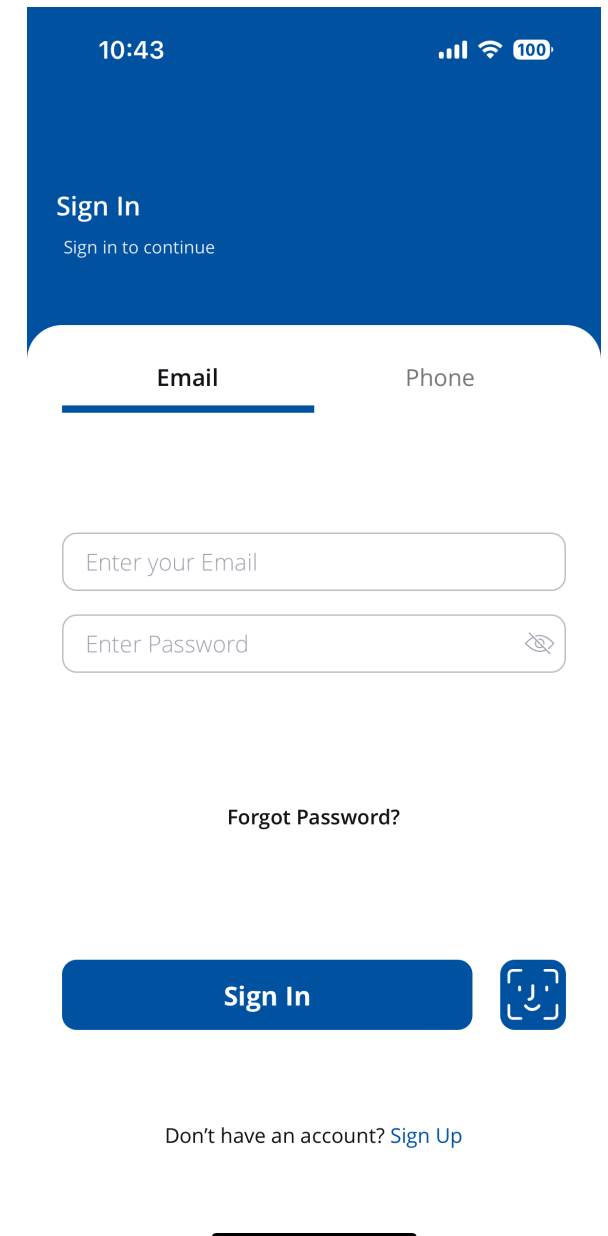
- Click “Submit” once you have entered the verification code.
- If you do not see the code, be sure to check your spam/junk folders.
- If you still do not see the code, select “Resend Code” in the middle of the page.



A screenshot of a mobile application interface for a 'Sign Up' screen. The top status bar shows the time as 10:42, signal strength, Wi-Fi, and 100% battery. The app's header is blue with a back arrow icon and the title 'Sign Up'. Below the title, a message states: 'You should receive a verification code in your registered email/phone. Please enter that code in the field below.' A text input field with rounded corners contains six zeros (000000). Below the input field is a link that says 'Resend Code ?'. At the bottom of the screen is a large blue button with the text 'Submit' in white. A black horizontal line at the very bottom indicates the home indicator bar on an iPhone.

Step 10

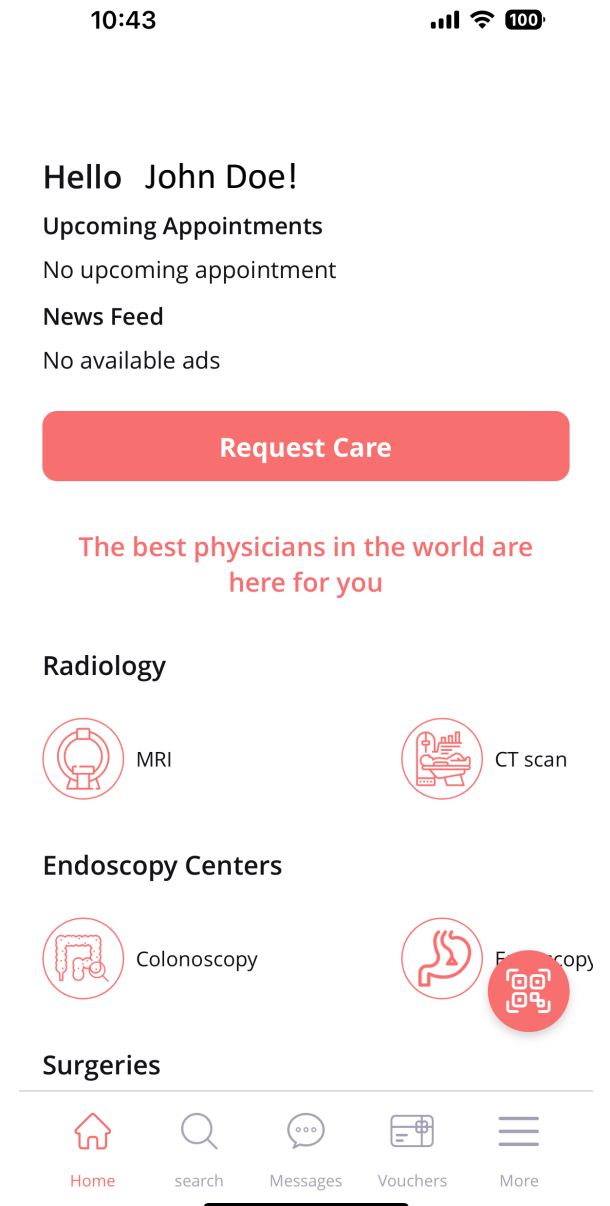
- Once you have been successfully verified you will be returned to the sign in screen.
- Enter your email/phone number and password and then select "Sign In"



The image shows a mobile application interface for signing in. At the top, the status bar displays the time 10:43, signal strength, Wi-Fi, and battery level at 100%. The main header is a solid blue bar with the text "Sign In" in white, followed by the subtitle "Sign in to continue" in a smaller white font. Below the header, there are two tabs: "Email" (which is selected and underlined with a blue line) and "Phone". The "Email" tab contains two input fields: "Enter your Email" and "Enter Password". The password field has a small eye icon on the right to toggle visibility. Below the password field is a link that says "Forgot Password?". At the bottom of the form is a large blue button labeled "Sign In". To the right of this button is a square icon with a white smiley face. At the very bottom of the screen, there is a link that says "Don't have an account? Sign Up".

Step 11

- Once signed in you will be able to use the KPPFree App!



CONGRATULATIONS!

- You should now be registered in the KPPFree Mobile App!
- If you have any technical issues during any of the steps, please contact your Kempton Care Advocates by calling the number on your ID Card.