

COVID-19

TODAY & TOMORROW



Part of the Healthcare
Revolution



Solution Inventor



Unique Innovator



Covid-19 has Fundamentally Changed the Way Businesses Function

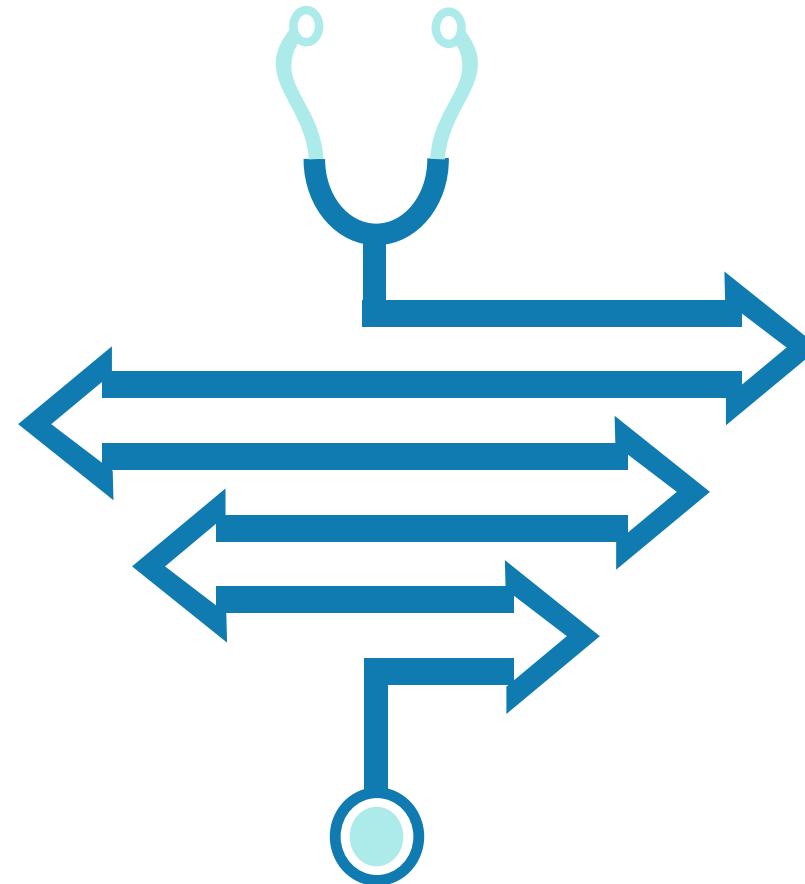
Day-to-Day Business, Employee Interactions & Policies, Healthcare & Health Plan Management

TESTING & TREATMENT

- HR 6201 mandates 100% benefit for COVID-19 testing and testing related visits.
- Plans may choose to offer enhanced benefits for treatment.

ELIGIBILITY

- Ensure your plan covers the appropriate eligibility categories and agrees with your stop loss policy.



HDHP REQUIREMENTS

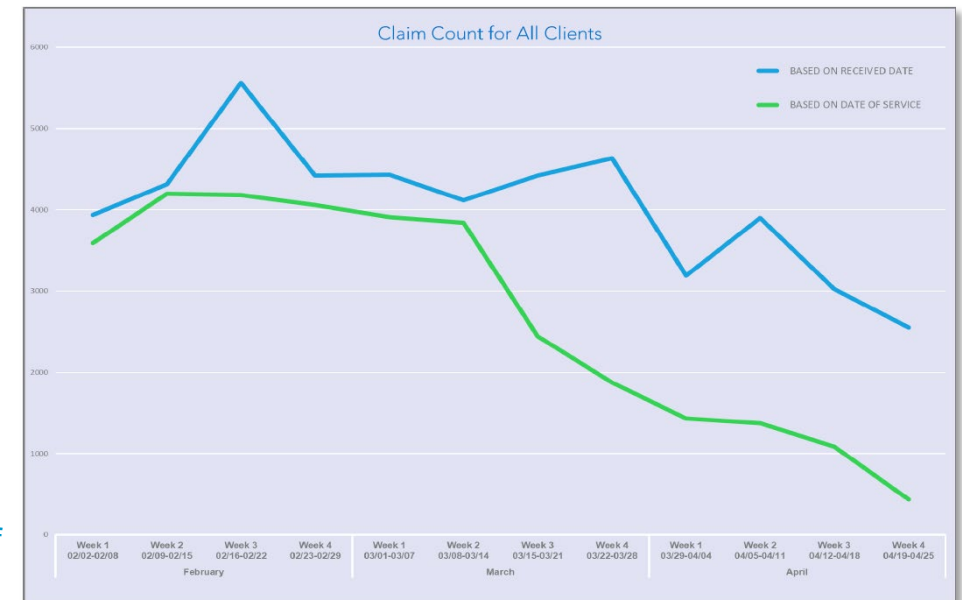
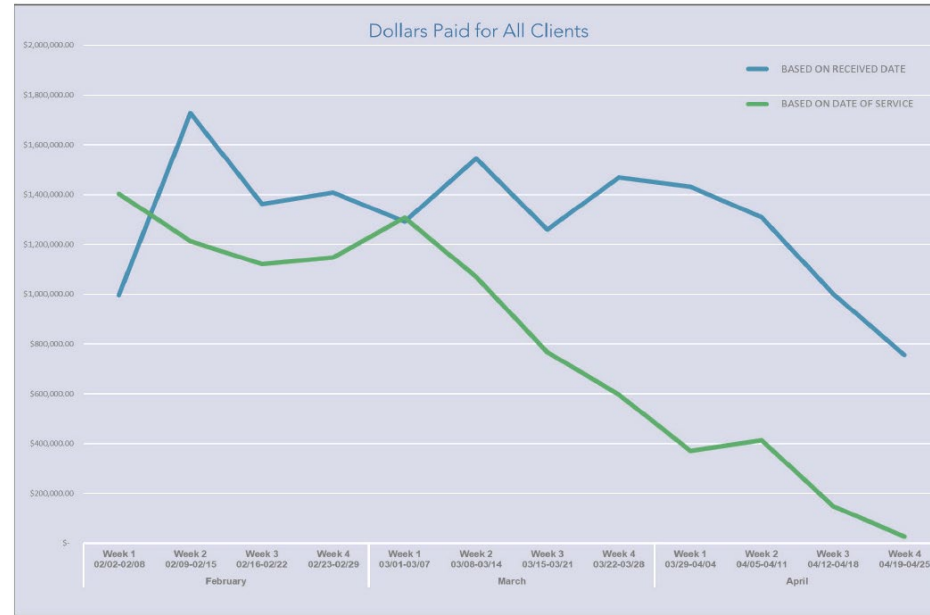
- Regulation requires waiving of deductibles for COVID-19 testing.
- Loosening of restrictions to allow deductible to be waved for treatment.

TELEHEALTH / TELEMEDICINE

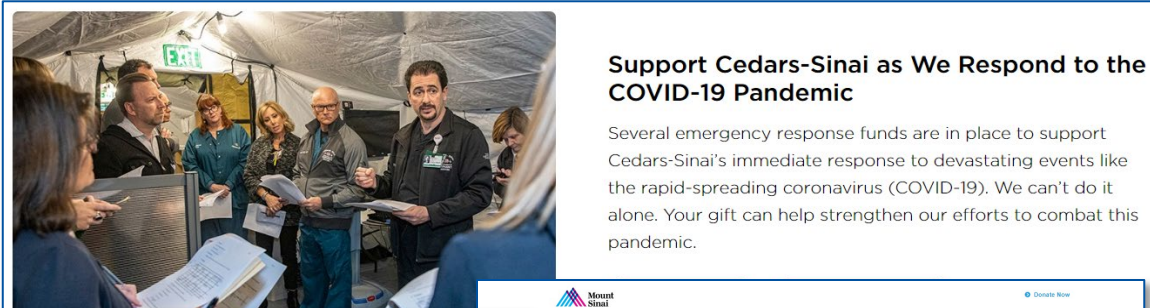
- Pandemic has changed the landscape of how care is provided.
- Inclusion of “tele-services” during the emergency period.

Anything is possible... But what is probable?

- What will the claims impact be?
 - Variability of **7%** net increase to a **29%** net decrease*
- What are your demographics?
- Where are you located?
- What type of employer are you?
- What's the anticipated deferral rate?
- What about 2021?



Kempton book of
business 4/28/2020.



Support Cedars-Sinai as We Respond to the COVID-19 Pandemic

Several emergency response funds are in place to support Cedars-Sinai's immediate response to devastating events like the rapid-spreading coronavirus (COVID-19). We can't do it alone. Your gift can help strengthen our efforts to combat this pandemic.

Give to Mount Sinai

Donate Now More Ways to Give Get Involved Events Learn More

Get the facts on COVID-19 and care options from Mount Sinai.

Donate Now

Mercy Health Foundation

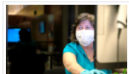
Emergency Response Fund

We depend on our frontline caregivers in our most critical times. Now we have the chance to support them when they need us most through Mercy's Emergency Response Fund.

This is a global pandemic and we are rallying around our caregivers across the hundreds of communities we serve. This fund will address co-workers' immediate needs and those on the

Memorial Hermann Foundation

Response to COVID-19



As our city, country and world struggle with the COVID-19 pandemic, Memorial Hermann is committed to keeping our patients and staff safe. Help support Memorial Hermann as we respond to the Coronavirus. Learn about our response to COVID-19

Program Spotlight



Memorial Hermann celebrates our Heroes in Health, generous individuals who ensure that Memorial Hermann can continue to provide cutting edge medical care with a relentless focus on innovation that improves the health and quality of life in every corner of our community.

Learn More

Make a Donation

Your gift to Memorial Hermann supports research and education for individuals and families. Memorial Hermann's clinical programs are committed to providing the best care possible. Ways to Give: Tribute and Memorial Gifts, Patient Spotlight

When making donations, please be sure to practice social distancing. Below are donation and drop-off details for each health system:

- AllianceHealth:** Midwest Main Entrance, 2825 Parklawn Dr., Midwest City; donations welcome anytime. Call 405-610-1406 with questions.
- INTEGRIS Health:** Drop-off locations are located at INTEGRIS Baptist Medical Center, 3300 Northwest Expressway, in the east parking lot, and INTEGRIS Southwest Medical Center, 4401 S. Western Ave., in the northeast parking lot.
- Mercy Hospital Oklahoma City:** McAuley Building located on the campus of Mercy Hospital: 4205 McAuley Blvd., Oklahoma City; donations welcome seven days a week 9 a.m. to 5 p.m.; call 405-752-3125 or email donationsformercy@mercy.net with questions.
- Norman Regional Hospital:** South Entrance, 901 N. Porter Ave., Norman; donations welcome Monday-Friday 9 a.m. to 5 p.m.; call 405-307-1077 or email NRHFoundation@nrh-ok.com with questions.
- OU Medicine:** Outpatient Surgery entrance, 700 NE 13th St., Monday-Friday 9 a.m. - 5 p.m.; the main entrance valet of The Children's Hospital, 1200 North Children's Avenue, Monday-Friday 9 a.m. - 5 p.m. The Child Life and Volunteers staff will be at the entrance and will be happy to take your donation; OU Medical Center Edmond, Ambulatory Surgery Entrance on the north side of the hospital, S. Bryant Ave., 6 a.m. - noon. Call 405-271-1234 or email giving@oumedicine.com with questions.
- SSM Health St. Anthony:** SSM Health St. Anthony Foundation; 601 NW 11th Street, Monday-Friday 8:30 am - 4pm. Call 405-272-7070 with questions or to make arrangements for drop-off or pick-up after hours.

On behalf of their patients, physicians and employees, these health systems thank the community for their outpouring of support during this challenging time.

What does the future look like in healthcare?

- Avoidance of care + deferment of care.
- Possible hospital stigma related to infections.
- Increase in chargemasters is a distinct possibility.
 - Hospitals are laying groundwork via the media.
- More value will be placed on using the “right-size” venue for care.
- More providers than ever will be open to working directly with you.
- Direct Primary Care and telemedicine.

Call us to learn more at
(800) 521-1711



Save the date! Our next webinar will be on May 28th!

